

Attachment # 2

Summary Log for June 1, 2001 – May 31, 2002 New York Relay

For the period of June 1, 2001 through May 31, 2002, Sprint processed more than 3,838,822 outbound calls on behalf of New York Relay, receiving a total of three hundred (0.008%) customer complaints. All three hundred complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these three hundred complaints were escalated for action to the State of New York or to the Federal Communications Commission.